

RIPANI

MADE IN ITALY

During more than fifty years of activity, the company RIPANI ITALIANA PELLETERIE has settled in the quality standard of its products, its strength and key point for the promotion of its work, achieving and keeping long term relationship with many primary customers.

Nowadays, **RIPANI ITALIANA PELLETERIE**, thanks to its management and its employee attention, **commits to make this politic stronger** trough developing and maintaining the Quality Management System.

With this regard, the Management engages itself to maintain this target through:

- ✓ The attention for the continuous **customers' satisfaction** with punctual measurement of its level;
- ✓ The **respect for quality system requisites**;
- ✓ The engagement for **professional growth** of all the company employees.
- ✓ The continuous search for bigger market shares, and the major presence in different market areas, with a great attention for the **company image**;
- ✓ The achievement of **continuous improvement** in all the company areas;
- ✓ The periodical check-up, from Management, of the level of **efficiency and efficacy** reached by the Quality System;
- ✓ The adoption of specific **actions aimed to protect** the company from **possible risks and to take any eventual opportunity**;
- ✓ The **safeguard of workers security in the company** in their working environment, by adopting specific actions aimed to prevent and protect the persons of workers.
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RIPANI ITALIANA PELLETERIE well knows that this policy requires a **constant engagement of all the operative workers** and that can be achieved only through a systemic approach to the quality.

The company is convinced that its collaborators **are the main available resource**, so that the unique way is to achieve a full commitment.

The company management is firmly convinced of that and engages itself **to share in the organization the value and the culture of the quality**.

September st 2020

The Managing Director

